

Black Belt Training

Learn How To:

- ▶ Identify hidden revenue opportunities
- ▶ Reduce operational risk and cost
- ▶ Identify common pitfalls & ways to avoid them
- ▶ Standardize key processes
- ▶ Reduce service delivery time

Financial Benefits:

- ▶ The delivered results of Black Belts who successfully complete ProcessArc's proprietary training typically exceed \$250,000

Program Overview

Financial Services Black Belts lead complex, cross-functional projects, driving improvements at every level of the organization. As dedicated resources to resolving business challenge, you need to be equipped with all the critical tools. The delivered results of Black Belts who successfully complete ProcessArc's proprietary training typically exceed \$250,000.

Given that standard Black Belt projects span multiple functional areas, soft skills play a critical role in project success. Our training brings together the analytical tools of Six Sigma and LEAN with the soft skills of Change Management to deliver results. The key to our successful training is providing real-world, industry-specific case studies in the classroom sessions. Your instructors have a depth of knowledge in your sector, ensuring that in-class discussion always remains relevant.

Training Process

Our process takes the Black Belt from project to results that impact the bottom line:

The course is two weeks long and split into Module I & II. Prior to starting class, our instructors work with Black Belt candidates to ensure that an appropriate project has been selected. Post-Module I training, an 8-12 week break is provided for the Black Belts during which they apply the in class tools to their project. Once Module II training has been completed a comprehension test will be provided to ensure that all gaps in knowledge have been resolved. **But our training does not end in the classroom.** We understand that sometimes support and coaching is required after the training sessions. ProcessArc has designed options to support you throughout the process. For more details please contact us.



Course Objectives

- In-depth understanding of Six Sigma, LEAN and Change Management principles
- Develop depth and breadth, identifying customer issues and improvement opportunities WHILE understanding the most effective tools to employ in tackling them
- Identify and appropriately scope improvement opportunities – reducing operational cost, improving customer service, and uncovering hidden revenue opportunities
- Demonstrate analytical skills in Minitab statistical software

Registration Form: Open Enrollment

- 1 Please use a separate form for each attendee.
- 2 Please select a training date.
- 3 To register, either:
 - Complete and fax this form
 - Mail in this form with your payment
 - Go online to processarc.com
- 4 Please ensure that you provide an email address to receive confirmation information.

ONLINE: processarc.com/register.htm
FAX: 1-414-226-0104
MAIL: 1661 N. Water Street, Suite 406
Milwaukee, WI 53202
PHONE: 1-877-226-1480 (toll free)
414-226-1280 (local)

FINANCIAL SERVICES SIGMA SIX BLACK BELT TRAINING

- MODULE I: JULY 21-25 FEE: \$11,500
MODULE II: TBD
- MODULE I: SEPTEMBER 15-19 FEE: \$11,500
MODULE II: TBD
- MODULE I: DECEMBER 1-5 FEE: \$11,500
MODULE II: TBD
- I cannot attend, but please keep me on your mailing list.

NAME _____

ORGANIZATION NAME _____

ADDRESS _____

CITY / STATE / ZIP _____

DAY PHONE _____ EVENING PHONE _____ FAX _____

YES! I would like to receive program information by email. _____

NO. Please do not send program information by email. _____

EMAIL _____

METHOD OF PAYMENT

SUBTOTAL \$ _____

Gift Certificate # _____

Less Gift Certificate or discount (if applicable) _____

Discount Explanation _____

TOTAL \$ _____

CHECK ENCLOSED (Payable to ProcessArc. Check must accompany registration form)

CALL ME FOR PAYMENT INFO VISA MASTERCARD AMERICAN EXPRESS

CREDIT CARD NUMBER _____

EXP DATE _____

CARD HOLDER'S NAME _____

SIGNATURE _____

You may make your own lodging arrangements at the facility of your choice. Hotel information will be emailed with your enrollment confirmation. When contacting the hotel, mention that you will be attending the seminar to obtain the best possible rate.

For cancellations please notify us at 414-226-1280 at least fourteen (14) days before the course starts. Please note that you will be charged \$300. Cancellations received less than fourteen days before the course may be subject to a \$4000 cancellation fee. You may enroll a substitute at any time before the course starts, or you may apply the enrollment fee to a future course.