

Executive Training

Learn How To:

- ▶ Reduce operational cost
- ▶ Cut risky error rates
- ▶ Increase customer services levels
- ▶ Identify and measure processes in terms of defects or mistakes
- ▶ Analyze your performance vis-à-vis customer needs
- ▶ Outline a roadmap of sustainable solutions

Financial Benefits:

- ▶ Firms partnering with ProcessArc for training, quality strategy deployment, and project execution realize benefits exceeding \$5M annually.

Program Overview

There is very little relevant information in the market about Financial Services Six Sigma leaving you with more questions than answers. The goal of this 1 ½ day seminar is to provide clarity, helping you decide if this is the right path for you. The session will focus on addressing questions such as: What is FSSS? How is it different from other methodologies? What will it cost me? What should I expect in return? How and where do I start?

Just know that with extensive modification, early adopters of Financial Services Six Sigma, such as Bank of America, Merrill Lynch and Vanguard to name a few, have leveraged the power of this methodology to create billions of dollars in operational cost cuts and up to 25% improved customer service rates. It is time to learn if this is the right fit for your organization.

Over the course of the two-day program you will:

- Get a clear and concise overview of Financial Services Six Sigma methodology
- Review industry-specific case studies
- Review common pitfalls and how to avoid them
- Identify optimal areas/processes for the application
- Understand options for implementation strategy and associated cost

This course will show you how to:

- Deploy Financial Services Six Sigma
- Reduce operational cost
- Identify and eliminate risky errors
- Increase customer service levels
- Identify and measure processes in terms of defects or mistakes
- Analyze your performance vis-à-vis customer needs
- Utilize trained Black Belts to realize seven figure annual savings

Registration Form: Open Enrollment

- 1 Please use a separate form for each attendee.
- 2 Please select a training date.
- 3 To register, either:
 - Complete and fax this form
 - Mail in this form with your payment
 - Go online to processarc.com
- 4 Please ensure that you provide an email address to receive confirmation information.

ONLINE: processarc.com/register.htm
FAX: 1-414-226-0104
MAIL: 1661 N. Water Street, Suite 406
Milwaukee, WI 53202
PHONE: 1-877-226-1480 (toll free)
414-226-1280 (local)

FINANCIAL SERVICES SIGMA SIX EXECUTIVE TRAINING

- SEPTEMBER 10-11 FEE: \$1,395 OCTOBER 22-23 FEE: \$1,395 I cannot attend, but please keep me on your mailing list.

NAME _____

ORGANIZATION NAME _____

ADDRESS _____

CITY / STATE / ZIP _____

DAY PHONE _____ EVENING PHONE _____ FAX _____

YES! I would like to receive program information by email. _____

NO. Please do not send program information by email. _____

EMAIL _____

METHOD OF PAYMENT

SUBTOTAL \$ _____

Gift Certificate # _____

Less Gift Certificate or discount (if applicable) _____

Discount Explanation _____

TOTAL \$ _____

CHECK ENCLOSED (Payable to ProcessArc. Check must accompany registration form)

CALL ME FOR PAYMENT INFO VISA MASTERCARD AMERICAN EXPRESS

CREDIT CARD NUMBER _____

EXP DATE _____

CARD HOLDER'S NAME _____

SIGNATURE _____

You may make your own lodging arrangements at the facility of your choice. Hotel information will be emailed with your enrollment confirmation. When contacting the hotel, mention that you will be attending the seminar to obtain the best possible rate.

For cancellations please notify us at 414-226-1280 at least fourteen (14) days before the course starts. Please note that you will be charged \$300. Cancellations received less than fourteen days before the course may be subject to a \$1200 cancellation fee. You may enroll a substitute at any time before the course starts, or you may apply the enrollment fee to a future course.